



# Public Hearings Item 3:

Consider Adoption of Proposed Operations Plans for Rule 19.8 Acquisition of Monterey Water System

October 29, 2020 David J. Stoldt

#### **Goals in Provision of Service**

- Prefer to integrate all or most of Cal-Am employees
- Operate in same manner, without changes, initially
- Provide same or better quality of service
- Contract operations only if Cal-Am employees are not available

#### **Role of Operations Plans**

## Bench Trial

- Equal or Better Quality of Service
- Reduced Cost of Service
- Better Governance and Public Access

### **LAFCO**

 "Plan for Providing Services" as attachment