



Supplement to 3/18/13 MPWMD Board Packet

Attached are copies of letters received between February 15, 2013 and March 11, 2013. These letters are also listed in the March 18, 2013 Board packet under item 18, Letters Received.

Author	Addressee	Date	Topic
Lucila Sanchez	Arlene Tavani	2/25/13	Appointment to the Monterey Peninsula Water Management District
Pamela Carroll-Sheppard	MPWMD Board	2/25/13	Dispute Over Issues Concerning Unexplained Meter Spikes
Paul Clanon	Michael Buckman	2/14/13	Response to Draft Review by SWRCB Staff of the Monterey Peninsula Water Supply Project proposed in Application 12-04-019 by Cal-Am (To review attachment to letter, please contact the MPWMD office.)

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MONTEREY COUNTY



CLERK OF THE BOARD OF SUPERVISORS
GAIL T. BORKOWSKI

168 West Alisal Street, 1st Floor
SALINAS, CA 93901
P.O. Box 1728
SALINAS, CA 93902
(831) 755-5066, Fax: (831) 755-5888
cob@co.monterey.ca.us

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MAR 04 2013

MPWMD

February 25, 2013

Arlene Tavani
5 Harris Court, Bldg. G
Monterey, CA 93942

Re: Appointment to the Monterey Peninsula Water Management District

Dear Ms. Tavani,

On Friday, January 4, 2013, the Monterey County City Selection Committee appointed Mayor David Pendergrass to the Monterey Peninsula Water Management District.

Contact information for Mayor Pendergrass is as follows:

1 Sylvan Park
Sand City, CA 93955
(831) 394-4337
sandcitymyr@aol.com

If you need further assistance, do not hesitate to contact me at (831) 755-5066.

Best regards,

Lucila Sanchez
Assistant to the Secretary to the City Selection Committee
County of Monterey

[Faint, illegible text, likely a carbon copy or bleed-through from the reverse side of the page]



Horizon Inn
Ocean View Lodge

Monterey Peninsula Water Management District

PO Box 85

Monterey, CA 93942-0085

February 25, 2013

Dear Sirs,

Attached please find my latest correspondence with Cal-Am that chronicles an ongoing dispute over issues concerning unexplained meter spikes, faulty flow meters, and their inability to respond to the complaint in a timely and efficient manner at our Carmel business where we have resided for more than 30 years. This complaint has been ongoing since March of 2012.

I am hopeful that after reading this you will think twice about handing over any further control of our water needs to Cal Am without seriously addressing the need for strict oversight and heavy penalties when legitimate concerns and documented equipment failures are neglected. Cal Am is hoping that by gaining even more of the monopoly on our water supply, coupled with an over worked and understaffed government body, namely the PUC, they will reap the benefits without having to act responsibly.

Please show them that you are a force to be reckoned with. That Monterey Peninsula cities are not your average, run of the mill cities that settle for mediocrity. Rather show them that we are an educated, forward thinking community of cities that will put its' citizens first and politics second.

I have faith in you!

Sincerely,

Pamela Carroll-Sheppard

Owner

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FEB 28 2013

MPWMD



Horizon Inn
Ocean View Lodge

February 25, 2013

California-American Water

PO Box 578

Alton, IL 62002-0578

RE: Account 05-0267448-4 Service to 3rd Junipero SW 82.

Dear Account Services,

I know you had a meeting with the CPUC on February 22, 2013 to discuss your role in the proposed desal plant in Marina. Since, last July I have repeatedly sent requests and followed up with phone calls in an effort to get your company to "read my meter" after unexplained spikes were noted in March 2012 and again in June, 2012 and a faulty "leak detector" built in to the new "smart meters" was noted by your own inspector back in July 2012. I was instructed to contact your service department and request the flow meter be changed out, which I did on July 24, 2012. All this has been documented in several letters and with follow up phone calls, accompanied by occupancy reports to validate my complaint and still I have had no contact with anyone authorized to resolve this problem in 7 months! Your lack of response and unwillingness to take responsibility for problems with your equipment forced me to contact the PUC back in August, 2012.

As a business owner and concerned citizen of the Monterey Peninsula for 30+ years, I am not comfortable with your company taking on yet a bigger role in the supply of water to our communities. You have shown that you are ill-equipped to handle your current role in the management of our water supply and have a complete lack of regard for your customers, the quality of your job performance or the performance of your equipment. It is my intent to contact the MRWMD as well as our mayor and alert them that this proposed desal partnership is fraught with problems. You have shown that you cannot be trusted to service the communities responsibly or with integrity. It is reprehensible that your company has been allowed to hold a monopoly on our water supply and not have to be responsible for your conduct or lack of proper business practices.



Horizon Inn
Ocean View Lodge

As a consumer and a taxpayer in two prominent cities on the Monterey Peninsula I will strongly urge our policy makers to consider incorporating language into any agreement with Cal Am that would impose heavy penalties for ignoring legitimate complaints filed by rate payers, failing to replace faulty equipment in a timely manner and refusing to reimburse rate payers for errors in usage caused from operating faulty equipment.

In my conversations with both the mayor and MRWMD, I will be sure to mention that in the past month I have spoken to our PUC case worker, Robert Navarro, who reported that Cal Am is required to respond to all PUC filed complaints within 30 days of receipt. Apparently, Cal Am had contacted the PUC and requested a 30 day extension. Considering that the original complaint was received on August 29, 2012 (as is documented by a signed certified receipt) and the date of my first follow up letter to the PUC and Cal Am was received November 14, 2012 (also documented by a signed certified receipt), followed by the above referenced call to the PUC on February 12, 2013, the need to remedy this well-documented situation goes beyond gross negligence. Robert agreed the lack of response given the time line of the complaint violated my consumer rights under the PUC guidelines and I was well within my right to elevate the complaint to a "formal" status.

Your company rep, Diedre Mitchell, should really do her homework. Not even the PUC case worker believes the story she is trying to pass off. I received the paperwork from the PUC today to elevate this complaint to a "formal" status. If you want to resolve this situation than I suggest you quit avoiding the matter and arrange to meet to discuss my case. Diedre Mitchell, if she bothered to actually call any contact number on the above referenced account, would have no problem reaching me. I have left a message for her to contact me on both, February 20 and again on February 22, 2013. Since, your company refuses to give me her contact information; all, I was able to do was relay a message first through your receptionist and then again through Mickey in the "Specialty Department". It's obvious that your company is desperately trying to divert attention, exhaust resources and intentionally drag out claims in a concerted effort to cover up illegal and/or unethical business practices.

I fully intend to do everything in my power to make sure your company does not receive further in-roads into our community without greater oversight and stricter accountability. Count on it!

Sincerely,

Pamela Carroll-Sheppard

Owner

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



February 14, 2013

File No.: A.12-04-019

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FEB 19 2013

MPWMD

Michael Buckman
Senior Environmental Scientist
Division of Water Rights
State Water Resources Control Board
P.O. Box 100
Sacramento, CA 95812-0100

RE: Response to Draft Review by State Water Resource Control Board Staff of the Monterey Peninsula Water Supply Project proposed in Application 12-04-019 by California-American Water Company (Cal-Am)

Dear Mr. Buckman:

Thank you for the SWRCB Staff Draft Review (Draft Review) sent to this Commission via the December 21, 2012 cover memorandum. In the cover memorandum you invited questions or comments that might arise from the Commission's reading of the Draft Review. The following are our questions and comments, including some new and additional information we would like you to consider in finalizing the Draft Review.

1. Recent Changes to the Monterey Peninsula Water Supply Project

On January 11, 2013, Richard Svindland of Cal-Am provided to the Commission supplemental testimony that addressed certain changes in the proposed configuration and design of the Monterey Peninsula Water Supply Project (MPWSP). Enclosed as Attachment A are the portions of the testimony and attachments reflecting recent changes to the MPWSP. The Commission requests that the SWRCB consider this information in finalizing the Draft Review, so that it includes a discussion of the current design and configuration of the MPWSP.

Michael Buckman
February 14, 2013
Page 2 of 4

Based on the latest information that the Commission has received, Cal-Am is no longer intending to use pumping wells. Instead, the MPWSP slant wells would be designed as gravity wells that would passively receive seawater and convey it to a wet well installed below sea level on the inland side of the coastal dunes.

Enclosed as Attachment B is a description of this aspect of the project, drafted by our environmental consultants. The Commission requests that the SWRCB consider revising the Draft Review to include a discussion of the updated configuration and location of the slant wells.

2. Information Relating to the Nature of the 180 Foot Aquifer

As noted throughout the SWRCB Draft Review, an important inquiry is whether the aquifer from which the supply wells for the MPWSP will draw is a confined or an unconfined aquifer. Enclosed as Attachment C is a technical memorandum prepared by Geoscience, the firm working with the Commission to conduct the groundwater modeling for the MPWSP. The memo from Geoscience summarizes and analyzes the studies and literature concerning the current understanding of the existence, location and configuration of the Salinas Valley Aquitard, and the nature of the aquifer at the MPWSP well location. The Commission requests that the SWRCB consider the Geoscience memo and the sources it cites in finalizing the Draft Review.

3. Definition of Surplus Water

In the SWRCB Draft Review at 19, the term "surplus water" appears to be defined alternately as: (1) water that is "surplus to all existing uses;" and (2) water that is surplus to "all present and potential reasonable beneficial uses." The Commission requests that the SWRCB provide clarification as to the definition of surplus water.

4. Definition of Unusable Water

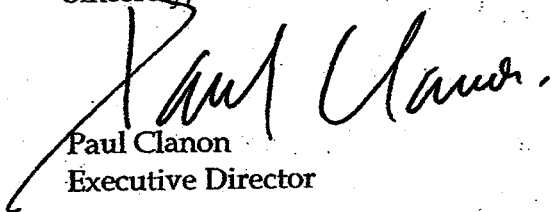
In the SWRCB Draft Review at 20, reference is made to "unusable water." If the term unusable water can be quantitatively or qualitatively described by reference to a particular chemical content, chloride content or salinity, the Commission requests that SWRCB provide that description in the final SWRCB Review.

Michael Buckman
February 14, 2013
Page 4 of 4

Please do not hesitate to contact me, or Peter Allen of the Legal Division at (415) 703-2195, or Andrew Barnsdale of the Energy Division CEQA Unit at (415) 703-3221, with any further questions or to discuss the issues addressed in this letter.

Thank you for your continued assistance in this matter.

Sincerely,


Paul Clanon
Executive Director

cc: Thomas Howard, Executive Director, SWRCB
Michael A.M. Lauffer, Chief Counsel, SWRCB
President Peevey
ALJ Weatherford
A.12-04-019 Service List

3/13/2013

To view the attachment,
please contact the MPLWMD
office at 831-658-5610.
A. Tavani