

PERFORMANCE MEASURES SUMMARY

WATER DEMAND DIVISION

Program Category	Performance Measure	Measurement Intent	FY 2007-08 Actual	FY 2008-09 *Estimated	FY 2009-10 Target
Permitting	Tabulate debits to each jurisdiction's allocations and provide the jurisdictions with monthly status reports	Annual tracking and reporting is required by District Rule 31	100% reporting	100% reporting	100% reporting
Permitting	Maintain accurate records of properties receiving water from the Pebble Beach entitlement	Ordinance No. 109 requires the District to issue and maintain records of properties receiving water from Pebble Beach Company's entitlement	100% tracking	100% tracking	100% tracking
Permitting	Enforce final inspection requirements for 80% water permits issued since 2004	District Rule 23 requires a final inspection for water permits	75% inspected	80% inspected	80% inspected
Conservation	Verify compliance of properties subject to the District's conservation requirements	District Rules 142 and 144 require specific conservation fixtures	90% inspected	95% inspected	80% Inspected [1]

Conservation	Report water savings associated with retrofit program	Water Allocation Program EIR set 15 percent long-term per capita water conservation goal for the year 2020	100% monthly reporting	100 % monthly reporting	100% monthly reporting
Conservation	Participate as a member of the Water Awareness Committee of Monterey County	Regional water conservation forum depends on participation for success	100% attendance	100% attendance	100% attendance
Conservation	Process and issue rebates within 30 days of receipt	Ordinance No. 110 requires the District to process applications within 30 days of receipt	100% processed	100% processed	100% processed

* Actual performance through May 2009

[1] Number is reduced due to the number of foreclosures that have occurred on the Monterey Peninsula